

Based on
TrueConf VideoSDK

TrueConf Kiosk

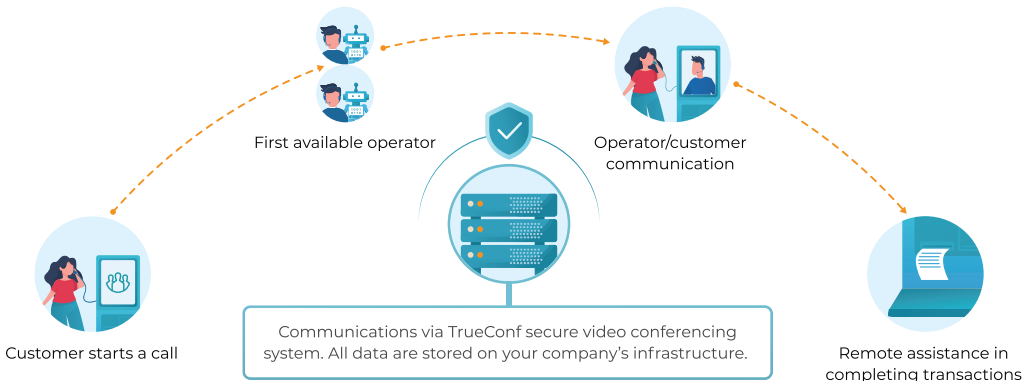
TrueConf Kiosk is a turnkey solution for integrating TrueConf video conferencing into interactive kiosks used by airports, banks, call centers, medical institutions, manufacturing facilities, and others.

TrueConf Kiosk allows customers to initiate a video-based conversation with an operator in a single click, which improves customer care and reduces wait-time.



Istanbul New Airport. Video kiosk for immediate customer assistance powered with TrueConf

- Open-source code
- 1080p video calls, dynamically adapting to the communication channel
- Smart call queue
- Easy UI customization and branding
- Content sharing for remote assistance
- Video call recording
- Integration with contact centers via SIP
- Document camera support
- Special version with RFID and NFC access control



More info: trueconf.com/go/kiosk

For administrators

Select the type of call

- Operator**
The call will be made to the selected user from the address book
- Group**
The meeting will start with the group participant who will be the first to answer the call
- List of operators**
The call will be sequentially made to all selected contacts
- Address book**
The call will be made to a randomly-selected contact in the address book

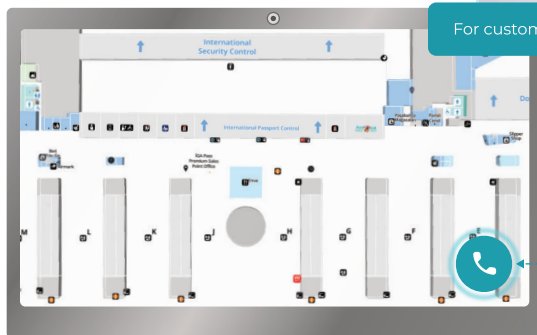
Call queue management

Select the call forwarding mode that best fits your needs: a pre-selected or randomly-picked operator, sequential users group call, and smart queue — an incoming call is forwarded to the first available operator.

Virtual Reception

Customize the buttons for calling operators or departments. In addition to the call buttons, you can set a custom headline, background image, and company's logo.

For customers



Interactive Kiosk

To call an operator, customers only need to click on a floating action button. If a call can be directed to different departments, TrueConf Kiosk will open Virtual Reception for selecting the call destination.

Branding and customization

Set your own background, add a company's logo, adjust the location of the video window and call duration, according to your requirements and corporate style.



TrueConf Kiosk Secure Version (SV)

A secure video conferencing solution with RFID and NFC access control designed for emergency hospitals and organizations with stringent labor safety requirements.

