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The Ortenau Klinikum is a regional hospital network in Baden-Württemberg, Germany. The network provides more than 1,800 beds for patients at its hospital sites in Achern, Ettenheim, Gengenbach, Kehl, Lahr, Oberkirch, Offenburg Ebertplatz, Offenburg St. Josef Hospital, and Wolfach. With more than 5,000 employees the Ortenau Klinikum supplies over 75,000 stationary patients annually.

With 9 locations, we are the biggest hospital in our region. We are one of the top 100 employers in German public health system. We have an application, which is used by our radiologists. They share content within this application in the conference with other radiologists in remote sites. We wanted to install a user friendly system for conferencing between 3 locations by delivering medical applications to all conference members in good quality. Previously we used legacy VC systems based on hardware MCU (Lifesize), although the quality of content delivery in our existing conference solution was not satisfying.

TrueConf was one of the first products we really did extensive tests on. After doing a test setup in our headquarters we decided to extend our testing to a remote site. For the result was better than the solution we were currently using, we decided to use TrueConf as our primary video conferencing system.

With TrueConf Server we were able to connect 20 endpoints for our employees to participate in regular conference meetings directly from their workplaces, with no need to install expensive additional equipment or organising dedicated meeting rooms in each location. With the ability to integrate TrueConf Server with our LDAP we have also eliminated the problem with managing user accounts manually.

Overall, TrueConf has proven to be easy to work with, especially taking into account their discounted prices for Healthcare institutions, and the size of our project. We manage to deploy the solution in all our organization with help from TrueConf's Support Team.

Florian Kammerer, Team Leader at Ortenau Klinikum: "I was satisfied with the project on the whole. The TrueConf Server solution completely realized our requirements for a conference solution. The really quick response times of the sales and support team in the whole process of the project was remarkable."

